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Modernizing Democracy: Innovations in Citizen Participation (Transformational Trends in Goverance and Democracy)

Terry F. Buss, F Stevens Redburn, Kristina Guo

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How do you put the "public" in public management? How can the traditional ethos of professionalism and technical expertise be reconciled with norms of representation and citizen participation at a time when technology is transforming communication between citizens and government - in some ways enhancing the exchange and in other ways complicating it? "Modernizing Democracy: Innovations in Citizen Participation" points the way. Written for public administration professionals, scholars, and students interested in citizen participation, it brings together new analyses of innovative practices, from hands-on community learning and focus groups to high-tech information systems and decision support technologies. The expert contributors illuminate the various roles that public administrators and leaders can play in fostering constructive, meaningful citizen involvement at all stages of the public policy process - from initiation and planning to feedback on public agency performance.

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