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Design for Care: Innovating Healthcare Experience

Peter Jones

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The world of healthcare is constantly evolving, ever increasing in complexity, costs, and stakeholders, and presenting huge challenges to policy making, decision making and system design. In Design for Care, we'll show how service and information designers can work with practice professionals and patients/advocates to make a positive difference in healthcare. In Design for Care, Peter Jones will:

- Present a current presentation of compelling healthcare design and information issues, integrated by representative case studies, to help designers, managers, students and teachers better understand the field
- Educate and stimulate this audience to innovate and design better services from a total systems perspective in current healthcare practice
- Help this audience understand the complexities, emerging opportunities, and uncertainties as indicated from the collective experience of leading edge design and research thinkers

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